City of Lubbock													
Priority	**Category**	**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October**	**November**	**December**
Priority - 1 (Life-Threatening Emergent) 8:59 90th Percentile	Responses	1068	701	817	804	837	816	896	812	871	891	854	921
	Staging Responses	22	11	21	14	22	24	21	24	14	20	18	11
Priority - 2 (Non-Life-Threatening Emergent) 11:59 90th Percentile	Responses	1257	1107	1229	1156	1181	1098	1236	1253	1236	1179	1207	1262
	Response Time Compliance	97.22%	99.82%	98.37%	98.18%	97.71%	97.27%	97.09%	98.16%	97.33%	97.88%	98.76%	98.34%
Priority - 3 (Non-Life-Threatening Non-Emergent) 14:59 90th Percentile	Responses	1016	811	899	894	973	940	1013	965	993	903	859	961
	Response Time Compliance	97.34%	97.66%	97.78%	97.54%	98.77%	98.09%	97.73%	98.55%	97.48%	97.45%	98.26%	98.75%
Priority - 4 (Non-Emergency Transfers)	Transfers	68	76	117	82	95	119	85	127	103	91	85	80
	Monthly Responses 2022	3671	2933	3362	3172	3408	3286	3584	3515	3576	3463	3384	3578
	Monthly Responses 2021	3206	2939	3137	3328	3295	3403	3328	3846	3631	3591	3460	3634
	Difference	465	-6	225	-156	113	-117	256	-331	-55	-128	-76	-56
	Total Responses 2022	40932											
	Total Responses 2021	40798											