

City of Lubbock							
Priority	Category	January	February	March	April	May	June
Priority - 1 (Life-Threatening Emergent)	Responses	861	835	810	820	803	720
	Staging Responses	24	10	23	19	32	21
	Response Time Average	6:02	4:32	6:16	6:22	6:20	6:04
	Response Time Compliance	94.54%	90.90%	91.23%	91.34%	90.04%	93.06%
Priority - 2 (Non-Life-Threatening Emergent)	Responses	1186	1113	1249	1159	1265	1243
	Staging Responses	186	58	51	57	59	67
	Response Time Average	6:32	5:26	6:28	5:26	6:54	5:31
	Response Time Compliance	98.99%	98.38%	98.48%	98.02%	98.02%	98.23%
Priority - 3 (Non-Life-Threatening Non-Emergent)	Responses	954	846	947	861	970	961
	Staging Responses	138	124	148	129	151	133
	Response Time Average	7:53	7:51	11:53	8:03	8:10	6:18
	Response Time Compliance	98.64%	97.70%	98.94%	98.03%	98.00%	98.54%
Priority - 4 (Non-Emergency Transfers)	Transfers	84	89	97	71	14	71
Totals	Responses Canceled En	131	121	119	131	155	149
	Responses with Additional	67	66	68	80	77	64
	Monthly Responses 2023	3673	3293	3528	3349	3570	3448
	Monthly Responses 2022	3671	2933	3362	3172	3408	3286
	Difference	2	360	166	177	162	162
	Total Responses 2023	20861					
	Total Responses 2022	19832					