

City of Lubbock							
Priority	Category	January	February	March	April	May	June
Priority - 1 (Life-Threatening Emergent)	Responses	900	813	858	811	834	858
	Staging Responses	121	85	30	29	28	24
	Response Time Average	6:18	6:23	6:15	6:21	6:12	6:08
	Response Time Compliance	91.67%	91.27%	93.59%	92.36%	94.24%	94.76%
Priority - 2 (Non-Life-Threatening Emergent)	Responses	1228	1230	1128	1186	1246	1126
	Staging Responses	64	60	67	69	59	72
	Response Time Average	6:40	6:53	6:39	6:39	6:33	6:26
	Response Time Compliance	97.56%	97.80%	98.49%	98.74%	99.68%	98.93%
Priority - 3 (Non-Life-Threatening Non-Emergent)	Responses	1064	995	1018	981	978	1016
	Staging Responses	14	69	97	92	132	114
	Response Time Average	7:56	8:03	7:56	7:59	7:52	7:37
	Response Time Compliance	98.50%	97.99%	98.92%	98.57%	98.67%	99.02%
Priority - 4 (Non-Emergency Transfers)	Transfers	218	236	110	86	67	65
Totals	Responses Canceled En Route	124	146	146	144	184	140
	Responses with Additional Unit Requested	79	93	92	61		
	Monthly Responses 2024	3853	3773	3575	3501	3550	3454
	Monthly Responses 2023	3673	3293	3362	3349	3570	3448
	Difference	180	480	213	152	-20	6
	Total Responses 2024	21706					
	Total Responses 2023	20695					