

City of Lubbock							
	Category	January	February	March	April	May	June
Priority - 1 (Life-Threatening Emergent)	Responses	842	747	851	783	834	774
	Staging Responses	11	14	22	21	19	19
	Exceptions	67	9	8	17	11	13
	Response Time Average	6:16	6:15	6:23	6:19	6:15	6:15
	Response Time Compliance	95.01%	95.45%	92.95%	93.61%	93.41%	94.32%
Priority - 2 (Non-Life-Threatening Emergent)	Responses	1201	1105	1264	1156	1244	1182
	Staging Responses	53	62	63	76	62	76
	Exceptions	45	4	13	8	11	8
	Response Time Average	6:47	6:27	6:41	6:49	6:39	6:37
	Response Time Compliance	98.92%	99.46%	98.66%	98.53%	98.79%	99.58%
Priority - 3 (Non-Life-Threatening Non-Emergent)	Responses	1108	992	1107	1117	1101	1073
	Staging Responses	97	137	106	117	132	137
	Exceptions	43	5	10	5	8	7
	Response Time Average	8:01	7:40	7:53	8:03	7:47	7:37
	Response Time Compliance	98.83%	98.79%	98.92%	98.84%	99.73%	99.44%
Priority - 4 (Non-Emergency Transfers)	Transfers	52	37	44	59	45	54
Priority - 5 (Non-Emergency Transfers)	Transfers & Standby Events	248	243	280	261	254	239
Totals	Responses Canceled En Route	148	118	181	144	139	161
	Responses with Additional Unit Requested	68	65	75	75	62	59
	Monthly Responses 2026	3915	3473	3949	3764	3860	3743
	Monthly Responses 2025	3796	3650	3839	3659	3766	3500
	Monthly Difference (2026 v 2025)	119	-177	110	105	94	243
	Total Responses 2026	22704					
	Total Responses 2025	45307					